## **QUBIE** Manual Verification Via Micro Deposit



SES Risk Solutions



### Start by entering the name on the bank account.



You will see one of the two windows as shown above.

If the window on the left is presented, then proceed to page 4.

If the window on the right is presented, then click the "Manually verify instead" link at the bottom and skip to page 5.



In the event the insured's bank cannot be located, enter "Other" in the search and select "Can't find your bank?".



Insured to enter their bank account number and routing number to proceed with the secure ACH payment.



#### Click "Done" to proceed with payment.



#### Click "Process Payment" to proceed with payment.

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ACH validation
Image: Normal State       Normal State       Image: Normal State
() If there are problems with how this message is displayed, click here to view it in a web browser.
This message has originated externally from organization.
Hello,
You recently initiated an ACH payment to SES Risk Solutions. We need to verify you own the bank account entered.
You have been sent a \$0.01 microdeposit, with a 6-digit code starting with 'SM'.
Once received, please follow this link and enter the code to complete payment.
Regards, Shuttle, Global Payment Logistics shuttleglobal.com
Example of an email cont to a customer requesting manual verification

Example of an email sent to a customer requesting manual verification of their bank account information through a micro deposit transaction.

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Alliant Net 🖏 SES SharePoint 🖏 Alt Channels - Home 🐒 QUBIE Team Site 🐒 TIMS Projects 🛆 QUBIE 🛆 QUBIE VAT 🛆 QUBIE Test 🔨 QUBIE Customer UAT 🛆 Instanda Admin 🛆 Instanda Support 🚽 KPIs 🧭 Jaspersoft 🕫 RT 💿 O	ikta 🛛 TIMS Errors Log 💿 Umbraco 🎢	TIMS	>
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SES KISK Solutions			_
U This is a test mode page			
Enter the 6-digit code from your bank			
statement to complete payment			
We deposited \$0.01 to •••• <b>6789</b> on 3/7/2025. To complete your \$1,282.22 payment, enter the 6-digit code starting with "SM"			_
from that deposit.			_
血 ····6789 BANK STATEMENT			
Transaction Amount Date			_
SMXXXX-SES RISK \$0.01 Jul 15			
droceries -200.00 Jul 14			
Enter code			_
SM			_
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Verify and pay			_
Can't find your code? Check back in 1-2 days to try again with			_
another deposit.			
Powered by stripe Iterms Rrivacy			

# Example of the micro deposit page displayed after clicking the link in the email sent from Stripe.



Example of the micro deposit page displayed after clicking the link in the email sent from Stripe.

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Fwd: Confirmation of direct debit authorization for SES Risk Solutions			
KI Kevin Iwanicki <kiwanicki25@gmail.com> To Kevin Iwanicki</kiwanicki25@gmail.com>		(;;) ← Reply ← Reply All → Form	and 100
This Message has originated outside the organization.			1
Forwarded message From: <b>Stripe</b> <a href="support@stripe.com">&gt;</a>			
	stripe		
	AGREEMENT DATE March 21, 2025		
	ACCOUNT HOLDER NAME Kevin Iwanicki		
	FINANCIAL INSTITUTION BANK OF AMERICA, N.A.		
	ROUTING NUMBER 051000017		
	ACCOUNT NUMBER ****9386		

Example of the confirmation of direct debit authorization email sent to the customer from Stripe.

To complete your payment to SES Risk Solutions, please verify your bank account by following these steps:

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- 1. Login to your BANK OF AMERICA, N.A. account and view recent transactions for account 4343.
- Find a \$0.01 deposit received from SES Risk Solutions on or near March 17, 2025.
- 3. Locate the 6 digit verification code in the transaction description starting with "SM".
- Verify your account and complete payment by entering the code on the secure verification page: Verify now.

Stripe, 354 Oyster Point Blvd, South San Francisco, CA 94080

Need to refer to this message? Use this ID: em\_nbqffwhz6ii3dldohuzo762gasy7os

Example of the "Reminder: Verify your bank account for SES Risk Solutions" email from Stripe (support@stripe.com).

### If further guidance is needed, please reach out to rei\_support@ses-ins.com

